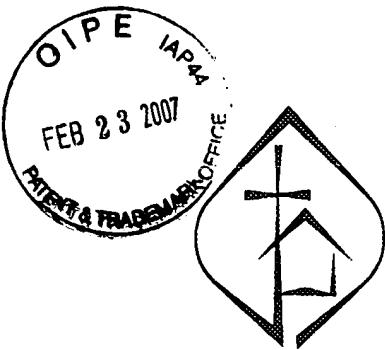


IFW



Dr. Erwin L Spruth

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February 11, 2007

CUSTOMER SERVICE
PATENT & TRADEMARK /PTCS
2900 CRYSTAL DRIVE
10TH FLOOR
ARLINGTON, VA 22202

RE: ORDER # 7049916
PATTEN FILE WRAPPER 09716890

I recently received the above named file wrapper in CD form. In going though it, I note that what must be the last page or pages of the final letter in the file is not there. While there are the 225 pages as noted on your website, this letter is still incomplete. I would therefore very much appreciate having the rest of the letter, I enclose a copy so you can see what I mean, or an explanation as to why the rest of it is not there. It is important for us to have the examples etc. to which the first page of the letter refers.

Thank you for your help.

Sincerely,

Erwin L. Spruth

RE: ORDER # 7049916
PATTEN FILE WRAPPER 09716890
The following is a copy of the last page of the final letter in the file. It is incomplete and lacks the final page or pages of the letter. I would appreciate having the complete letter, or an explanation as to why it is incomplete. I am enclosing a copy of the letter for your review. Please let me know if you have any questions or concerns. Thank you for your time and attention to this matter.